**Useful Contact Information**

**Passenger Transport Operational Team**

The team’s e-mail for customers and general enquiries is:

[passenger.transport@essex.gov.uk](mailto:passenger.transport@essex.gov.uk)

or

0345 7430 430

**Infrastrucure Team**

This team deals with queries relating to Bus Stop Infrastructure, such as shelters, flags, timetable holders or location:

[**infrastructureteam@essexhighways.org**](mailto:infrastructureteam@essexhighways.org)

**Publicity**

This team deals with timetable and information queries:

[publictransport@essex.gov.uk](mailto:publictransport@essex.gov.uk)

Telephone: 0345 603 7631 (Highways & Transportation)

**Travel Information**

Planning a journey and up to date timetable information, see Traveline:

<http://www.travelinesoutheast.org.uk/se/XSLT_SELTT_REQUEST?language=en>

**Feedback**

Please go to the ‘feedback’ link on the bottom right of this webpage:

<http://www.essexhighways.org/Transport-and-Roads/Getting-Around/Bus/Feedback.aspx>

**ECC Passenger Transport Bus Information:**

<http://www.essexhighways.org/Transport-and-Roads/Getting-Around/Bus.aspx>

**Supported Local Bus Services information:**

Includes information regarding Consultations

<http://www.essexhighways.org/Transport-and-Roads/Getting-Around/Bus/Supported-bus-services.aspx>